



“Who to Go to”

Not sure who to turn to for help? Here’s a simple guide:

Rightway Healthcare + rightway™

For everyday needs like finding a doctor, scheduling appointments, pharmacy, or medication needs, **Rightway Healthcare** is the way to go.

Rightway can help you with:

- Medical: Claims/provider search/prior authorizations/ID’s/benefits questions
- Dental: Provider search/billing question
- Pharmacy: Issues filling a prescription/Prior Authorization/How to save on prescription/Rx questions
- Vision: Provider search/billing questions

Contact Rightway:

📞 305-851-7310

🌐 member.rightwayhealthcare.com

Connect with your health guide through the Rightway App on your mobile phone. To download the app, scan the QR code here with your mobile phone camera.



Your Client Advocate can help you with:

- Short Term Disability Questions and Claims
- Long Term Disability Questions and Claims
- Voluntary Life Insurance Questions and Completing Claims Forms
- Accident Coverage Benefit Questions/Claims
- Critical Illness coverage Benefit Questions/Claims
- Hospital Indemnity Coverage Benefit Questions/Claims
- Preferred Legal Benefit Questions and Assistance
- Identity Works: Benefit Questions and Assistance

If you’re facing tricky issues like denied insurance claims, confusing bills, or need someone to stand up for you with your health plan, your **Client Advocate** is your best ally— experts at solving complicated problems and making sure your voice is heard.

Gigi Rodriguez
Client Advocate

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